



Via[®] Pro 11.2 Manual

English Edition



Via Pro

Model ViaPro11.2



DOC100246v100

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Applies to model ViaPro11.2; dedicated and non-dedicated devices

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Via Pro Overview

Via® Pro is an electronic speech generating device that augments communication for an individual with speech/language impairment. The device and its language programs give the user the power to initiate conversation, seek information, state opinions, and share feelings. The wrap provides protection while the Bluetooth® amplifier and speakers increase audio output.

The device can be accessed by direct selection by making physical contact with the display (for example, fingers); direct selection aided by mechanical aids (for example, a stylus or head-pointer); or indirect selection using a variety of switches that enable scanning access. The head tracking feature allows individuals who are unable to use their hands to alternatively use small head movements to control where the pointer moves on the screen. The front camera in the device translates these head movements into pointer movements and activations/selections on the screen. Each device can be hand-held, placed on a flat surface, used with a table stand, or mounted to a wheelchair.

This manual offers step-by-step instructions for getting started with your Via Pro device.

For information on using iPad features, view the *iPad User Guide* at <https://support.apple.com/guide/ipad/welcome/ipados>

Customer Service and Technical Support

Getting Help

If you need assistance in setting up, using, or maintaining your device or if you experience problems, please contact us by one of the following methods.

Phone: Call 1-877-872-1428

Email: Contact service@salttillo.com

Realize Language™ website support: Contact support@realizelanguage.com

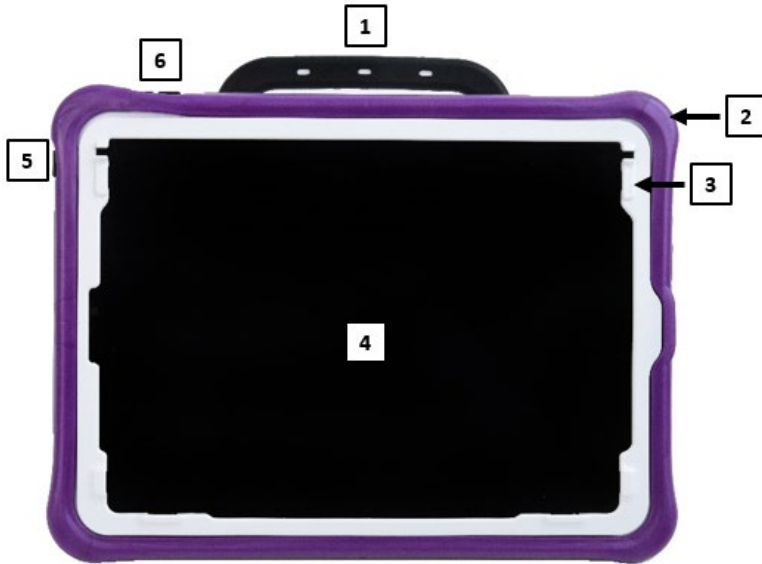
Dedicated Devices

A dedicated Via Pro device is set up for communication only. Your funding source requires that your device be locked when shipped. If you wish to enable additional features, contact PRC-Salttillo Order Management at (800) 262-1933 or email sales@prc-salttillo.com.

A dedicated device is set up with Guided Access turned on. If you cannot locate the Guided Access passcode in your shipping box, please call our support team to get this information. For information on using Guided Access, see [Using Guided Access](#).

Device Features

Front View



1	Handle	4	Touchscreen
2	Colored wrap	5	Sleep/wake button
3	Frame*	6	Volume buttons

* Attach a keyguard or TouchGuide

Rear View



1	Handle	6	Wheelchair mounting plate holes
2	Volume buttons	7	Stand
3	Rear camera	8	Amplifier reset button
4	Sleep/wake button	9	Strap holders
5	Amplifier speakers	10	Colored wrap

Side View



1	Charging LED (amber)	4	Headset jack
2	Switch jack A	5	Amplifier LED (blue)
3	Switch jack B	6	Device charging port

Turning the Device On and Off

This section applies to non-dedicated devices only.

The sleep/wake button allows you to turn the device on and off.



To turn the device on: Hold down the sleep/wake button until the Apple® logo appears on the screen.

To turn the device off: Hold down the sleep/wake button and the volume up or volume down button until you see the Power Off screen. Then slide the onscreen power off button to the right to turn the device off.

Turning the Amplifier On and Off

The device and amplifier communicate using a Bluetooth® connection. Typically, the amplifier should be left on. During air travel and in some medical facilities the Bluetooth option is required to be turned off. When the amplifier is off, speech is still present but comes from the device's internal speaker.

Non-Dedicated Devices: Turning Bluetooth Off

1. Open the device **Settings**.
2. Turn **Bluetooth** off.

Non-Dedicated Devices: Turning Bluetooth On

1. Open the device **Settings**.
2. Turn **Bluetooth** on.
3. Choose the amplifier from the list of options under “Devices” to the right of “Bluetooth”.
4. Close the Settings.
5. The blue light on the edge of the amplifier should be solid blue.

Connecting Bluetooth to the TouchChat® Software

1. Open the TouchChat app.
2. Open your vocabulary file and choose **Menu > Settings**.
3. Scroll down to the Amp Connect section.
4. Choose **Select Amp** and choose your amplifier.

Turning the Amplifier On and Off

To turn the amplifier off: Press and hold the amplifier reset/power button (labeled “I/O”) until the amplifier LED goes out.



Hint: The button is recessed. When you need to press it, use a pin.

To turn the amplifier on: Press the reset/power button for a second. The amplifier LED will flash to indicate the amplifier is on.

Adjusting the Volume



Excessive volume or sound pressure level when using earphones or headphones can cause hearing loss over extended periods of time.

Using the Volume Buttons

The volume buttons are located on the top edge of the device. Pressing one button increases the volume and pressing the other lowers the volume



Using the Touchscreen

Your device comes with a capacitive touchscreen. It responds best to a light touch from the pad of your finger.

Important! Using excessive force or a metallic object when pressing on the touchscreen may damage the tempered glass surface.

Stylus

A stylus was provided with your device. If you prefer to get your own stylus, it must be compatible with a capacitive touchscreen.



The stylus provided has an opening on the end for attaching to you or the device. Find a chain, string, or lanyard that matches your personal style.

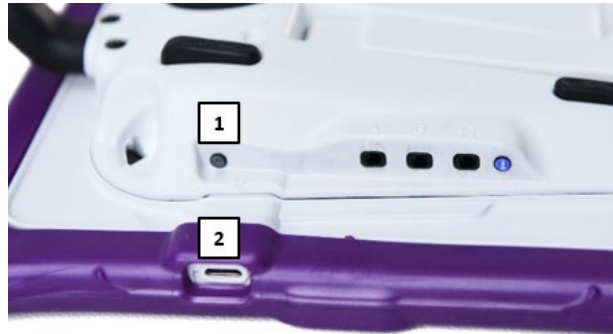


The stylus is a potential hazard for poking an eye.

Charging the Device and Amplifier

Connecting the Charger

You received a battery charger with your device. One end of the charger plugs into a wall outlet—a surge protector is recommended. The other end has a USB-C connector, allowing you to charge the device and amplifier at the same time.



1	Charging LED (amber)
2	Device charging port



Use only the battery charger provided with your device.



Cords and cables are potential entanglement or strangulation hazards. Please consider this prior to placing these items with device users.



On a regular basis, visually inspect cables, cords, and connectors for damage or wear, especially where they are subject to extra stress. Cables and cords can become frayed or damaged from heavy use or with age. For example, a frayed cable could cause a battery charger/power adapter to short-circuit, posing a hazard to the user. If any cable, cord, or connector is damaged or worn, call Service for a replacement.



Locate the device in a safe location while charging.



Batteries are not replaceable by the customer.

To charge the device and amplifier:

Hint: Charge the system each night.

1. Plug the charger's USB-C cable into the device charging port.
2. Plug the other end of the charger into a wall outlet or surge protector.
3. The amber light next to the charging port will flash during charging and remain on when the amplifier is fully charged.

When the device and amplifier are fully charged:

1. Unplug the charger from the device.
2. Unplug the charger from the wall outlet or surge protector (*optional*).
3. Tap the device's power switch to turn the display light on.


Checking Battery Status


To check the battery level or charging status at any time, create a button with the Battery Status action or find and tap a battery status button in your vocabulary.

Extending Battery Life

To extend the battery life of a non-dedicated device, you can dim the screen. Open the iPad **Settings**, select **Display & Brightness**, and drag the slider.

Disposing of the Device or the Amplifier Battery

 **Device Disposal:** Please dispose of your device in accordance with your local, state, and/or federal electronic recycling laws.

 **Battery Disposal:** If the battery in your amplifier needs to be replaced, dispose of the old battery in accordance with your local, state, and/or country regulations.

Positioning the Stand

Your device comes with a stand that can be positioned for easy viewing. The stand is shown here in the closed position.




To position the device at an angle for easy viewing of the screen, do the following:

1. Place the device face-down on a flat surface.
2. While holding your thumb on the edge of the device below the stand's bottom support, press on the inside of the support with the tip of your index finger (or the tips of several fingers) to pull the support away from the back of the device.
3. Position the device as needed.



Removing the Handle

If you do not plan to use the handle, you can remove it by removing the screws that hold it in place.

 The handle and screws are potential choking hazards.



Changing the Wrap

You can replace the wrap on your device with a wrap of a different color. This section applies to either an Active wrap or a Classic wrap. The main difference is that only the Active wrap includes slits along the bottom for easier replacement.

To remove the old wrap:

1. Pull one or both of the bottom corners of the old wrap off the device.



Hint: The bottom of the Active wrap includes two slits that make it easier to remove the wrap from the device.

2. Pull the sides of the wrap away from the device.
3. Pull the top of the wrap off the device.

To attach the new wrap:

1. Align the holes in the top corner of the wrap with the device power and volume buttons. Push the corner of the wrap onto the device.



2. Pull the other top corner onto the device.
3. Pull one of the bottom corners of the wrap over the bottom corner of the device. You will need to stretch the wrap to pull it into place. Pull the other bottom corner into place.
4. Push the sides and bottom of the wrap into place. Make sure the top, bottom, and sides of the wrap fit tightly against the device.



Cleaning and Disinfecting the Device

If your device will only be used by one person, routine cleaning and disinfecting should be sufficient. If, however, more than one person will be using the unit, take additional measures to clean and disinfect the unit after it has been used by one person before allowing it to be used by another.

Routine Cleaning and Disinfecting

Important! Do not use solvents or abrasives or spray water or cleaner on the unit.

Cleaning the touchscreen

The touchscreen is very sensitive. Fingerprint smears, dust, grime, saliva, etc. will affect its performance. The screen also reacts to raindrops and extremes in temperature (condensation).

To dust the touchscreen, use a soft, lint-free cloth. For heavier cleaning, use a slightly dampened, lint-free cloth and then dry the screen with another soft, lint-free cloth.

Cleaning the device components and keyguard

You can wash the device components and keyguard in hot, soapy water. Dry them thoroughly before reassembling the unit. The best practice for regular cleaning is to dry accessories by hand, lay them on a dry towel, and let them air dry for about 5 minutes before placing them back on the device.

Disinfecting

To disinfect everything but the display, use a solution of vinegar and water ($\frac{1}{4}$ cup vinegar to 1 cup water). Wipe the rubber boot (not the display) using a cloth dampened with this solution.

Wash the plastic shell and keyguard separately with the vinegar and water solution. Allow all equipment to air dry. **Do not use vinegar and water on the display!**

What about drooling/saliva?

Any saliva should be wiped up immediately, especially on the touchscreen or around any of the connectors. Use a slightly dampened, lint-free cloth to wipe the device.

What about spills, rain, or accidental immersion?

If you spill liquid or any runny substance on your device; if you are caught in a downpour; or if the unit is accidentally dropped in liquid, immediately dry the components as thoroughly as possible. Try using the device. If it does not work, call technical support and tell them what happened. They may ask you to send in your device for servicing.

Disinfecting the Device and Accessories for Multiple Users

Note: This section applies only when more than one person will be using the same unit. In that situation, it is vital to effectively disinfect the unit and accessories that have been used by one person before allowing them to be used by another.

First Step: Put on protective gloves

Next Step: Clean the device components and accessories

1. Wipe down the device components and accessories with disinfectant wipes (Virucidal, Bactericidal, Pseudomonacidal, Tuberculocidal, Fungicidal)—Metrex CaviWipes™. Follow the disinfectant product manufacturer's instructions for *cleaning*.
2. Take a Q-tip with cleaner applied (for example, Windex® or another commercial cleaner) and clean inside all cracks and crevices. You may want to use a toothbrush or similar brush.
3. Blow the components off with an air hose or wipe it dry.

Important! Make sure all soil is removed from the device components and accessories. This is vital before proceeding to disinfecting the equipment.

Next Step: Disinfect the device components and accessories

1. Wipe down the device components and accessories with a new disinfectant wipe (Virucidal, Bactericidal, Pseudomonacidal, Tuberculocidal, Fungicidal)—Metrex CaviWipes. Follow the disinfectant product manufacturer's instructions for disinfecting.
2. Make sure to clean inside all cracks and corners, and wipe more than once if necessary to keep the components wet for a minimum of three (3) minutes.
3. Allow the components and accessories to dry.

Final Step: Wipe the touchscreen

1. When the device components and accessories are dry, wipe down the viewing area (device touchscreen, keyguard, etc.) with glass cleaner, so the screen does not discolor.
2. Allow the equipment to dry.

Finding the App Manuals

Your device came with one of the following iOS®/iPadOS® apps preinstalled.

TouchChat

The TouchChat® app is a full-featured communication solution for individuals who have difficulty using their natural voice. TouchChat is designed for individuals with Autism, Down Syndrome, ALS, apraxia, stroke, or other conditions that affect a person's ability to use natural speech.

Words, phrases and messages are spoken with a built-in voice synthesizer. Various synthesized voices are available in multiple languages, allowing the user to choose a voice that fits the user's personality.

For information on using the app: Go to <https://touchchatapp.com/manuals-and-qrgs>.

LAMP Words for Life

LAMP Words for Life® is a robust language system that combines the power of PRC's Unity® language system and Language Acquisition through Motor Planning (LAMP™) approach. The app is appropriate for beginning communicators who are just learning that they can affect those around them to skilled communicators with advanced language skills. The app is symbol-based but the symbols are paired with text to support literacy development.

Every word is produced by one unique and consistent motor pattern. When using a consistent motor pattern to produce a consistent response, over time with practice, the movement becomes automatic and can be produced quickly.

For information on using the app: Go to <https://lampwflapp.com/support/support-articles/lamp-users-guide>.

Dialogue AAC

Dialogue® AAC is an iOS app designed for literate individuals who require AAC (augmentative and alternative communication). Built-in message banking allows the individual to import messages that use the individual's own voice. The app can be accessed using touch, scanning, or head tracking.

The Essence® Vocabulary System is a simple spelling- and phrased-based vocabulary system that accommodates different visual and motor abilities. The Essence vocabulary allows individuals to use spelling and word prediction to say virtually anything. Customizing with specific, personalized sentences is easy to do, allowing the system to grow with an individual's needs.

For information on using the app: Go to <https://www.prc-salttillo.com/dialogueaacapp#support>.

Using Guided Access

Dedicated Via Pro devices are set up with Guided Access turned on. If you cannot locate the Guided Access passcode in your shipping box, please call our support team to get this information.

Important! If you change the passcode at any time, PRC-Salttillo will not be able to retrieve your new passcode for you.

Guided Access helps you focus on a what you need to do in the app by temporarily limiting what the device will allow you to access.

- Restrict the device to a single app
- Control which app features are available
- Disable areas of the screen that do not apply to what you're trying to do in the app
- Disable the device hardware buttons
- Limit how long the app can be used

Ending a Guided Access Session

1. Triple-click the Home button or top button (depending on your iPad model).
2. Enter the Guided Access passcode.
3. Swipe up from the bottom of the screen to navigate to the iOS menu.

Important! If you choose to change your Guided Access passcode, write it down and store it in a safe place. PRC-Salttillo cannot restore a forgotten Guided Access passcode.

Restarting a Guided Access Session

1. Open the TouchChat app.
2. Triple-click the Home button or top button. The message “Guided Access Started” will appear briefly.

The Guided Access Option defaults are shown below:

Top Button	<input checked="" type="checkbox"/>
Volume Buttons	<input checked="" type="checkbox"/>
Motion	<input type="checkbox"/>
Software Keyboards	<input checked="" type="checkbox"/>
Touch	<input checked="" type="checkbox"/>
Time Limit	<input type="checkbox"/>

For additional information on Guided Access:

Go to the “Use Guided Access on iPad” section of the iPad User Guide:

<https://support.apple.com/guide/ipad/use-guided-access-ipada16d1374/ipados>

Disposing of Your Device

If you need to dispose of your device, first clear all private information from it.

Important! Clearing private information will delete your custom vocabularies and other important files. Before you begin this procedure, be sure to back up your vocabularies and other important files.

Clear Private Information from a Non-Dedicated Device

1. Swipe up to unlock the home button (if necessary).
2. Tap on **Settings**.
3. Tap **General**.
4. Scroll down and tap on **Reset**.
5. Tap on **Erase All Content and Settings**.
 - Tap **Erase Now** at the “Do you want to update your iCloud Backup before erasing” prompt.
 - Enter the restriction code for the device.
 - Tap **Erase** on the Erase iPad pop up box.
 - Tap **Erase** on the second Erase iPad pop up box.
 - Enter the password of the account on the device.
6. The device will erase the content and restart.

Arrange to Clear Private Information from a Dedicated Device

1. Contact PRC-Salttillo Service.
Phone: Call 1-877-872-1428
Email: Contact Service@prc-salttillo.com
2. Follow the instructions provided by Service to pack and ship your device.

Dispose of the Device

1. Be sure to clear all private information from your device, using one of the procedures above.
2. Dispose of the device in accordance with your local, state, and/or federal electronic recycling laws.

Safety Information

Emergencies

- ⚠ This device is not intended to be an emergency call device or sole communication aid.

Cleaning, Maintaining, and Servicing

- ⚠ Do not attempt to service or maintain the device while it is in use. Disconnect the charger and turn off the device before cleaning or disinfecting the device.
- ⚠ If your device or an accessory is damaged, call Service for assistance. Do not attempt to make repairs yourself.

Accessories

- ⚠ Do not use accessories, detachable parts, or materials not described in this manual.
- ⚠ Do not use accessories, detachable parts, or materials in any other way than described in this manual.

Mounting and Positioning

- ⚠ Any mounts used, including switch mounts, should be fitted by a qualified person. Failure to install the mounting system according to the manufacturer's instructions may result in an injury to the user. Be certain that the user's view is not obstructed by the mounting.
- ⚠ Analysis of positioning by a qualified person is required to prevent repetitive stress injuries to the user.
- ⚠ Use your device and phone safely while texting. Do not text while performing another task or activity. See the phone manufacturer's manual for safe mounting and placement.

Vision and Hearing

- ⚠ The communication partner should ensure that the user takes frequent breaks to avoid eye strain.
- ⚠ Consult your vision care provider about device positioning considerations for the user.
- ⚠ Excessive volume or sound pressure level when using earphones or headphones can cause hearing loss over extended periods of time. Set the volume at a low level and increase it only enough that you can hear comfortably.

Ports and Connectors

- ⚠ Keep the device ports and mating cable connectors clean so that they make the best possible contact and are able to maximize the service life of your device. Dirty cable connectors will transfer the contaminate to the mating connector on the device and may degrade performance.
- ⚠ If your device has been exposed to water, the USB port must be completely dry before a USB cable is inserted into it. To remove moisture from the USB port, shake the device several times with the USB port facing downward, and then use a microfiber cloth to wipe the device dry. You should then check the USB port area again. If moisture is still visible in the USB port, repeat the shaking and drying procedure.
- ⚠ Do not try to force a connector into a port. Be sure you are inserting the connector into the correct port and that you have the connector turned so that it matches the orientation of the port.

Small Parts, Cords, Cables, and Straps

- ⚠ Cords, cables, and straps are potential entanglement or strangulation hazards. Please consider this prior to placing these items with device users.
- ⚠ On a regular basis, visually inspect cables, cords, and connectors for damage or wear, especially where they are subject to extra stress. Cables and cords can become frayed or damaged from heavy use or with age. For example, a frayed cable could cause a battery charger/power adapter to short-circuit, posing a hazard to the user. If any cable, cord, or connector is damaged or worn, call Service for a replacement.
- ⚠ When unplugging a cable or cord, grasp the connector instead of the cable or cord itself to avoid damage or wear.
- ⚠ Always use cables, whether for charging or transferring vocabulary files, according to the instructions in this manual.
- ⚠ Small parts could present a choking or other hazard.
- ⚠ If the stand is removed, it becomes a potential hazard for choking or for poking the eye. Store it in a safe location.
- ⚠ The USB flash drive could be a choking hazard. Store it in a safe location when not in use.
- ⚠ The stylus is a potential hazard for poking an eye.

Screen

- ⚠ Do not use the device if the screen is cracked or broken.
- ⚠ Do not remove the screen protector from the device. The screen protector protects the device user from any glass shards in case of screen breakage.

Interference

- ⚠ When operating this device in a medical environment, do not use with any product that is not medically approved. Follow all rules for appropriate wireless device use.
- ⚠ Do not use this device close to sources of RF/Rfid radiation or you may encounter interference. Move away, if possible, from the source of the interference.

Water

- ⚠ If your device has been exposed to water, the USB port must be completely dry before a USB cable is inserted into it. To remove moisture from the USB port, shake the device several times with the USB port facing downward, and then use a microfiber cloth to wipe the device dry. You should then check the USB port area again. If moisture is still visible in the USB port, repeat the shaking and drying procedure.
- ⚠ Your device is intended for use in normal communication situations. It is not waterproof. Do not spray or splash liquid directly on the device and use extreme caution when using it around water. As with most electronic devices, you should never use the device when you are actually in the water (for example, a pool or bath).

Batteries and Charging

- ⚠ Use only the battery charger provided with your device.
- ⚠ Amplifier batteries and tablet batteries are not replaceable by the customer.
- ⚠ Do not place the device where it is difficult to operate or difficult to disconnect from the charger.
- ⚠ Always follow the instructions in this manual when charging your device.
- ⚠ Do not insert any object into the charging port. This can result in damage to the port.
- ⚠ To avoid electric shock and damage to your device, do not charge the device while it is wet or in an area where it could get wet. Do not handle the device, charger, or cords with wet hands.
- ⚠ Locate the device in a safe, dry location while charging. Do not charge the device outdoors.
- ⚠ Keep the charger away from water and do not allow water or any other liquid to be spilled on it.
- ⚠ The battery charger country plug adapters could be choking hazards when not attached to the charger. Store the adapter that is not currently in use in a safe location.
- ⚠ If the charger, cable, or cord is damaged, call Service for a replacement.

Heat

- ⚠ Do not place the device in an appliance such as a microwave or oven, near an open flame, or on or near a source of heat such as a stove or heater.
- ⚠ Do not leave the device in a hot vehicle for a prolonged period.

Oxygen-Rich Environment

- ⚠ Do not take the device into an oxygen-rich environment (operating room, oxygen tent, etc.).

Touching the Surface

- ⚠ While the device is charging, touching the surface of the device with broken skin may aggravate a wound.
- ⚠ While the device is charging, infants or high-risk groups should not touch the surface of the device if there is a chance of burning the skin.

Implantable Medical Devices

A minimum of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker, implantable cardioverter defibrillator, vagus nerve stimulator, shunt, or stent, to avoid potential magnetic interference with the medical device. Persons who have such devices:

- Should ALWAYS keep the mobile device a minimum of six (6) inches from their implantable medical device;
- Should not carry the mobile device in a breast pocket;
- Should move the mobile device away from themselves immediately if there is any reason to suspect that it is interfering with the implantable medical device;
- Should read and follow the directions from the manufacturer of the implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, *consult your health care provider.*

Compliance Information

Federal Communications Commission (FCC) Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this product which are not expressly approved by PRC-Salttillo could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Innovation, Science and Economic Development Canada (ISED) Warning

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux Innovation, Sciences et Développement économique Canada (ISDE) applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Canadian PMN

This product includes BGM220P22A.

Wireless Communications Equipment

Wireless communications equipment such as wireless home network devices, mobile phones, cordless telephones and their base stations, and walkie-talkies can affect this device and should be kept a least six (6) inches away from the device.

Limitation of Intended Use, Third Parties, and Data Loss

- PRC-Salttillo does not warrant any functionality of this speech generating device outside the terms of its express warranty relating to the intended use of speech generation. PRC-Salttillo does not warrant any third-party software, nor is it responsible for any injury, damage or claims arising from the function or malfunction of any third-party technology, websites, products, and software. Additional uses may require further clinical determinations beyond the scope of an evaluation for speech generation devices.
- PRC-Salttillo assumes no responsibility for any loss or claims by third parties which may arise through the use of this product.
- PRC-Salttillo assumes no responsibility for any damage or loss caused by the deletion of data as a result of malfunction repairs or battery replacement. Be sure to back up all important data on other media (computer) to protect against its loss.

Device Intended Purpose

This device is a speech generating device that augments communication for an individual with speech/language impairment. The device and its language programs give the user the ability to initiate conversation, seek information, state opinions, and share feelings. It can be hand-held, used with a table stand, or mounted to a wheelchair. It is accessed by using the touchscreen or a variety of available switch accessories. The device does not incorporate in any way medicinal substances, human blood or plasma derivatives, nor is it manufactured using tissues of animal origin.

Indications and Contraindications

Indication: This device is a speech generating device that augments communication for an individual with speech/language impairment.

Contraindication: This device is not intended to be emergency call device or sole communication aid.

Existing Application Risks

No existing application risks are known.

Expected Service Life

The expected service life of the device is five years. If you dispose of your device, please dispose of it in accordance with your local, state, and/or country electronic recycling laws.

Intended Operators

The individual using the device to communicate, the individual's communication partner, and/or the person changing device settings, maintaining software files, etc. are the intended operators of the device. The pictures and text in this document will help these operators achieve the intended use of the device.

Expected Position of Operators

In normal use, the device is expected to be within 12 to 14 inches of the individual's body. The distance will vary according to whether the device is hand-held or mounted on a wheelchair or table.

Special Skills, Training, or Knowledge Required

No special skills or training are required to operate or maintain the device. The pictures and text in this document will help the operators acquire the knowledge to achieve the intended use of the device.

Instructions for Use

- All functions of the device are safe for use by the user. For best results, follow the instructions in this manual.
- There is no need to turn the device or amplifier off when using the device on a daily basis. It is recommended to restart the device once per week and put it to sleep daily.
- To report any serious incident associated with the device, contact PRC-Salttillo and your national authority.
- For information on cleaning the device, see "Cleaning and Disinfecting the Device".

Contact Information for Assistance

If you need assistance in setting up, using, or maintaining your device or if you need to report unexpected operation of the device or an unexpected event related to the device, please contact us by phone at 1-877-872-1428 or by email at service@salttillo.com.

Instructions for Storage





If you will be leaving the device in storage for a long period of time, turn the device and amplifier off. Devices in storage must be charged every six months.

Classifications

Protection against electrical shock	Class II / internally powered
Protection against solid objects over 1mm and water splashed in all directions	IP44
Mode of operation	Continuous
Type of applied part	BF

Explanation of Symbols

This section explains the symbols that appear on PRC-Saltlito devices, accessories, or packaging.

Symbol	Explanation
	The device is Federal Communications Commission (FCC)-compliant.
	The device conforms to European Union health, safety, and environmental standards.
	The device conforms to the requirements of the UK MDR 2002.
	The device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s).
	The entire device and accessories, excluding the adapter, are type BF applied parts. "Applied part" refers to the part of the device with which the user comes into physical contact when using it for its intended function.
	The device complies with applicable ACMA technical standards for telecommunications, radiocommunications, EMC, and EME.
	Caution! Use caution when operating the device to avoid undesirable consequences.
	The device emits generally elevated, potentially hazardous, levels of non-ionizing electromagnetic radiation.
	Recycle electronic equipment. Do not throw the device in the trash.
IP44	The device is protected against solid objects over 1mm and water splashed in all directions.
	Keep dry. The device needs to be protected from moisture.
	The range of temperatures to which the device can be exposed while in use, transport, or storage.
	The range of humidity to which the device can be exposed while in use, transport, or storage.
	The range of atmospheric pressure to which the device can be safely exposed while in use, transport, or storage.
	Refer to the instruction manual.
	Consult the instructions for use or consult the electronic instructions for use.
	The device employs Bluetooth wireless technology.
	The device model number.
	The device serial number.
	The date of manufacture of the device and the name and address of the manufacturer.
	Indicates a medical device.
	The authorized representative in the European Community.
	The responsible person in the United Kingdom.

Specifications: Active Wrap

Weight	2.65 lbs.
Dimensions	11 1/4 in. x 9 1/8 in. x 2 1/16 in.
Battery life	10-12 hours, depending on individual usage and power settings
Software/operating system	Various apps/iPadOS or iOS
Standard components	Amplifier, handle, stand, boot, battery charger/USB cable, stylus
Accessories	Keyguards, TouchGuides, wheelchair mounting plate, backpack carrying case, shoulder strap, waist belt, strap attachments

Specifications: Classic Wrap

Weight	2.64 lbs.
Dimensions	11 in. x 9 in. x 1 3/4 in.
Battery life	10-12 hours, depending on individual usage and power settings
Software/operating system	Various apps/iPadOS or iOS
Standard components	Amplifier, handle, stand, boot, battery charger/USB cable, stylus
Accessories	Keyguards, TouchGuides, wheelchair mounting plate, backpack carrying case, shoulder strap, waist belt, strap attachments

Operating Environment

Ambient temperature	5°C to 40°C (41°F to 104°F)
Relative humidity	15% to 93%, non-condensing
Atmospheric pressure	70 kPa to 106 kPa
The device needs to be protected from moisture during use.	

Transport and Storage Environment

While in transport or storage, the range of temperatures to which the device can be exposed is -25°C (-13°F) without relative humidity control to 70°C (158°F) at a relative humidity up to 93%, non-condensing.

Temperature Conditions for Direct Contact

At an ambient temperature of 40°C (104°F), the surface temperature of the back of the device can increase as much as 11°C (51.8°F) during charging to a temperature of 51°C (123.8°F). For this reason, minimize contact with the back of the device while the device is charging.

- ⚠ While the device is charging, touching the surface of the device with broken skin may aggravate a wound.
- ⚠ While the device is charging, infants or high-risk groups should not touch the surface of the device if there is a chance of burning the skin.
- ⚠ While the device is charging, minimize contact with the back of the device.

Contact Information



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EC REP EU Authorised Representative

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UK REP UK Responsible Person and Importer

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